

MDF and HDF Wall Panelling Warranty

1. PURPOSE AND SCOPE

Faus International Flooring, S.L. (hereinafter, FAUS) warrants the MDF and HDF wall panelling manufactured and marketed under its brand, subject to the conditions set out in this document.

This warranty applies exclusively to products installed indoors and used for the purposes intended by the manufacturer.

2. STATUTORY GUARANTEE OF CONFORMITY

This commercial warranty is without prejudice to the consumer's rights under applicable legislation governing the statutory guarantee of conformity.

During the first three (3) years following delivery of the product, FAUS will act in accordance with the applicable consumer and user protection regulations, and the limitations specific to the extended commercial warranty will not apply.

3. FAUS COMMERCIAL WARRANTY

Once the statutory guarantee period has ended, FAUS provides an additional commercial warranty of two (2) years for MDF and HDF wall panelling. It covers manufacturing defects in the product, provided that the product has been installed, used and maintained in accordance with the manufacturer's instructions.

4. WARRANTED PERFORMANCE

During the applicable warranty period, the manufacturer warrants that, under normal conditions of installation, use and maintenance, the product:

- Is free from manufacturing defects.
- Maintains proper adhesion of the decorative surface.
- Retains its performance when installed and used in accordance with the manufacturer's instructions.

5. GENERAL CONDITIONS OF APPLICATION

The warranty is valid provided that:

- The product is installed in accordance with the manufacturer's instructions.
- The material is inspected before installation to identify any visible defects.
- The product is used in accordance with its intended purpose.
- The product is correctly maintained and cleaned.
- The product is used exclusively indoors.

6. GENERAL EXCLUSIONS

The warranty does not cover:

- Defects visible before installation.
- Incorrect installation or use.
- Impacts, scratches, moisture, flooding or external agents.
- Alteration, repair or modification of the product.
- Normal wear and tear, ageing and colour variations inherent in the material.

7. SCOPE OF THE COMMERCIAL WARRANTY

During the extended commercial warranty period (after the statutory guarantee period), coverage is limited exclusively to the supply of defective material and excludes costs arising from removal, dismantling, reinstallation, labour, travel, ancillary materials and any other associated expenses.

8. DEPRECIATION (COMMERCIAL WARRANTY)

During the extended commercial warranty period, the value of replacement material will be subject to straight-line depreciation calculated from the end of the statutory guarantee period.

The applicable depreciation will be proportional to the duration of the commercial warranty.

No depreciation will apply during the statutory guarantee of conformity period.

Compensation under the commercial warranty may under no circumstances exceed the original value of the material supplied.

9. CLAIM PROCEDURE

Under the extended commercial warranty, a claim must be reported within no more than thirty (30) days after the defect is discovered and always within the applicable warranty period.

The claim must be submitted through the establishment where the product was purchased.

The following must be provided to ensure the claim is processed correctly:

- Proof of purchase (receipt or invoice).
- A detailed description of the defect.
- Photographs of the defect and the installation, where necessary.
- Information on the installation and use of the product.

FAUS reserves the right to inspect the product and installation, either in person or by other means that allow the claim to be assessed correctly.

10. REMEDY IN THE EVENT OF A DEFECT

FAUS's liability is limited to supplying a product of the same design and specifications or, if it is unavailable, another product of equivalent value, calculated in accordance with the depreciation specified in Section 8. During the statutory guarantee period, the remedy will comply with applicable legislation.

11. GEOGRAPHICAL SCOPE

This commercial warranty applies to installed FAUS products, provided that they were marketed through one of its authorised customers.

12. LIABILITY

To the extent permitted by applicable law, FAUS will not be liable for indirect or consequential damage.

13. GOVERNING LAW

This warranty is governed by Spanish law, without prejudice to any consumer-protection rights granted by the laws of the country in which the product is installed.